



Charlotte Community

2020
Wrap-Around
Services

Resource
Guide

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CASE MANAGEMENT | FAMILY SUPPORT

Alexander Youth Network

6220 Thermal Road, Charlotte, NC 28211

Phone: (855)362-8470

Fax: (704)362-8464

info@alexanderyouthnetwork.org

<https://www.alexanderyouthnetwork.org/>

- Behavioral health treatment for youth and young adults.

Center for Community Transitions

5825 Old Concord Road, Charlotte, NC

Phone: (704)494-0001

Contact(s): Kevin Walsh

<https://centerforcommunitytransitions.org/programs/>

- Programs targeting re-entry and family impact.
- *Lifeworks* – Assists individuals with criminal backgrounds.
- *Families Doing Time* – Serves families who are dealing with the effects of a family member servicing time.
- *Center for Women* – 30 bed facility for women who are completing their prison sentence. Assists with the transition back to family and society.

Elon Homes of NC

617 North Summit Avenue, Charlotte, NC 28216

Phone: (704)369-2500

Contact(s):

Director: April Rainer

Phone: (980)688-2954 ; Cell: (704)930-9386

April.Rainer@elonhomes.org

Samaya Payne

Phone: (980)615-9025

Samya.Payne@elonhomes.org

Anita Howard

(980)260-9953

Anita.Howard@elonhomes.org

- Case management for youth who have aged out of the foster care system (18-21). Participants must qualify for voluntary placement agreement (VFA only). Range of Services provided to support young adults in transition from dependent to independent living.

Goodwill Industries

5301 Wilkinson Boulevard, Charlotte, NC 28208

Contact(s):

Valarie Matthews, Business Development Representative

Phone (704)332-0295

Valerie.matthews@goodwillsp.org

Marvin Kelley, School of Construction

Phone: (704)332-0313

marvin.kelley@goodwillsp.org

Matt Robson, Business Relationship Management Assistant

Phone: (980)643-3306

Matthew.robson@goodwillsp.org

<https://goodwillsp.org/>

- Job resources and training in IT, construction trades and general employment skills. Participants have access to other barrier removal and community services.

Janice Gray

-

Janice.gray@goodwillsp.org

Phillip Boger

(704)916-1683

Philip.boger@goodwillsp.org

Jennifer Joyner-Talbot

(704)332-0307

Jennifer.joyner-talbot@goodwillsp.org

NCWorks Career Center

5601 Executive Center Drive, Suite 100, Charlotte, NC 28212

Phone: (704)566-2870

7140 Forest Point Boulevard, Suite A, Charlotte, NC 28217

(704)565-6865

Bill Dodgen, Veterans Representative

Phone: (704)566-2870 x246

Bill.dodgen@nccommerce.com

Kenno Telfaire, Business Solutions Supervisor

(704)566-2870 x242

kenno.telfaire@rescare.com

Kimberly Ross, Outreach Coordinator

Phone: (704)566-2870

Kimberly.ross@rescare.com

- Workplace training and upskilling program where participants can earn credentials.
- Connections to other resources to navigate barriers.

Share Charlotte

Phone: (704)594-7850

<https://sharecharlotte.org/search/give-shop>

- Community involvement opportunities.
- Items are purchased to go directly to local non-profit organizations.

Single Stop CPCC

<https://www.cpcc.edu/student-experience/student-support/single-stop>

Contact(s):

Kelvin Thompson, Director
Phone: (704)330-2722 x 3734
Kelvin.thompson@cpcc.edu

Jess-Mara Jordan
Phone: (704)330-6435

Damon Peavy, Jr
Phone: (704)330-6435
Damon.peavy@cpcc.edu

- Connect students, families and veterans to community resources.
- Free tax preparation and counseling.
- Benefits counseling.
- Financial Literacy.
- Programming: Keys to Financial Success.
- Referrals to other campuses.

Unified Workforce Development of Mecklenburg County

Contact(s):

Erik Ortega, Senior Social Services Manager
Phone: (980)314-7506
erik.ortega@mecklenburgcountync.gov

Tamera Aguilera, Job Developer
Phone: (980)314-6724
tamara.aguilera@mecklenburgcountync.gov

- Aligning workforce goals and outcomes serving jobseekers and employers.

Youth Programs with City of Charlotte

<https://charlottenc.gov/HNS/CE/Youth/Pages/default.aspx>

Mayors Youth Employment Program (MYEP)

Contact(s):

Tiffany Johnson, Mayor's Mentoring Alliance & Out of School Time Specialist
Phone: (704)336-1258
Tiffany.johnson@charlottenc.gov

- Job and career readiness training. Ages 16-24.
- Develop essential workplace readiness skills.
- Internship program for youth ages 16-24.

CLOTHING

Great Things

<https://www.shopgreatthings.org/>

1914 Beatties Ford Rd, Charlotte, NC 28216

Contact(s):

Traci Bullock

Phone: (704)394-9292

Hours:

Tuesday – Friday

10:00 AM – 6:00 PM

Saturday

9:00 AM – 3:00 PM

- Discount designer clothes.

Suit Up Charlotte

www.suitupcharlotte.org

2801 Crisman Street, Suite 103, Charlotte, NC 28208

Contact(s):

Cerita Lindo, Executive Director

Phone: (980)859-4154

Hours:

Tuesday – Thursday

10:00 AM – 4:30 PM

By referral or appointment only

- Provide men in transition with confidence through proper attire consultation and fittings.
- Workshops: workplace readiness, rights, etiquette, health, fatherhood, financial literacy, etc.

Dress 4 Success

500 – A Clanton Road, Charlotte, NC 28217

Phone: (704)525-7706

Hours:

Monday – Friday

9:00 AM – 5:00 PM

- Boutique and career transformation center.

Crisis Free Clothing Store

500-A Spratt Street, Charlotte, NC 28206

<https://www.crisisassistance.org/programs/basic-needs/free-store/>

Phone: (704)371-3001 ext. 281

Hours:

Tuesday – Saturday

10:00 AM – 4:00 PM

No holidays

- Visits limited to once every 30 days.
- Check-in starts at 9:30 AM and you will be served in the order that you arrive.
- Allowances are based on family size.
- Documentation needed: Picture ID for adult shopper | Social Security documentation for all household members | W2 from an employer | Paystub with a complete SS number or W7 if applicable.
- Additional questions: current physical address, monthly income, age, gender, and race for all household members.

Goodwill Industries

<https://goodwillsp.org/shop/retail-stores/>

- 26 store locations.

The Assistance League of Greater Charlotte Thrift Shop

3405 South Tryon Street, Charlotte, NC 28217

Contact(s) Betty Jackson

Hours:

Tuesday – Saturday

10:00 AM – 4:00 PM

- Credit cards accepted. NO checks.

NC Works

501 Executive Center Drive, Suite 124, Charlotte, NC

Phone: (704)566-2870

Contact:

Earl Wright

(980)314-8464

Earl.wright@mecklenburgcounty.org

- If qualified and enrolled in WIOA training program, uniforms, PPE, and necessary tools can be paid for participants at the start of OJT.

CRISIS CARE AND OUTREACH

Ada Jenkins Center

Gamble Street

Davidson, NC 28036

Phone: (704)896-0471

- Medical, dental, education, and workforce development resources.

Crisis Assistance Ministry

500-A Spratt Street, Charlotte, NC 28206

Phone: (704)371-3001

<https://www.crisisassistance.org/programs/basic-needs/>

- Economic mobility programs that assists with financial security and opportunity.
- One-on-one with a case worker for 1 hour per week for up to 90 days on services that include: finances, goal setting, and connecting with other community agencies regarding housing.

Emergency Financial Grants

Contact: Louis DesChamps

Phone: (704)330-2722 ext. 3813

- CPCC Single Stop for students.

Good Friends

Phone: (704)890-8930

<https://goodfriendscharlotte.org/how-to-get-help-v2/>

- Financial support during times of need.
- Referral assistance only from case-worker or another connected agency.

Matthews Help Center

Phone: (704)847-8383

<http://matthewshelpcenter.org/>

119 N. Ames Street, Matthews, NC 28105

Social Services

Monday – Friday

9:00 AM – 4:00 PM

Back Porch Treasures

Monday – Saturday

10:00 AM – 5:00 PM

- Financial crisis assistance for residents in the following zip codes: 28079, 28104, 28105, 28226, 28270

Mecklenburg County Mobile Crisis (CriSyS)

Hotline: (704)566-3410 (select option 1)

Crisis Text: Connect to a trained counselor

Text CONNECT to 741741

Promise Resource Network

Phone: (704)390-7709

<https://www.promiseresourcenetwork.com/>

1041 Hawthorne Lane, Charlotte, NC 28205

Monday – Friday

8:00 AM – 4:30 PM

2nd Saturday of each month

9:00 AM – 1:00 PM

- Open access Peer Wellness Center.
- Offers alternative pathways to healing through peer support, resources, support groups, education, and employment support.
- Daily bus passes.
- Classes and group sessions are free and open to anyone interested in expanding their recovery awareness and knowledge and skills.

Safe Alliance

Phone: (704)332-9034

info@safealliance.org

24/7 Parent Hotline: (980)771-HOPE

24/7 Domestic Violence Shelter: (704)332-2513

<http://www.safealliance.org/>

601 East Fifth Street – Administrative Office, Suite 400, Charlotte, NC 28202

- Support services to those affected by domestic violence and sexual assault.

EDUCATION | TRAINING

Charlotte Works

Phone: (980)201-3256

info@charlotteworks.com

<https://www.charlotteworks.com>

11301 Carmel Commons Blvd., Suite 301, Charlotte, NC 28226

Monday – Friday

8:00 AM – 5:00 PM

NCWorks Career Centers

Phone: (704)566-2870 | (704)565-6865

Monday – Friday

8:00 AM – 4:30 PM

3rd Friday

8:00 AM – 2:00 PM

- Workplace training and upskilling program for employees, underemployed, and unemployed.

<https://www.charlotteworks.com/services/career-services>

Johnson C. Smith University

100 Beatties Ford Road, Charlotte, NC

<https://www.jcsu.edu/about>

Contact(s):

Damon Miller

(704)330-1310

- Post-secondary degree education.
- Traditional day classes accelerated evening and online classes.
- Tech innovation for youth.
- Foster care program to assist students aging out of the foster care system.
- Professional studies undergraduate adult degree programs held in the evenings or online for adults that want to enhance their opportunities for career advancement and success.

Twin Non-Profit

<http://twinnonprofit.org/about/>

PO Box 12687, Charlotte, NC 28220

Phone: (704)659-6712

info@twinnonprofit.org

Contact(s):

Tonia Thomas, Executive Director

Angela Harris

Miranda Hairston

- Workforce development and sustainable environmental training program.

Innovative Tech Charlotte

admin@summertechstars.com

Phone:

(704)412-9123

Paul Day

- Tech camps and certificate programs.

Goodwill Industries | Goodwill University | Construction School

1725 Harris Houston Road, Charlotte, NC 28262

(704)595-9611

<https://goodwillsp.org/train/goodwill-university>

Hours:

Monday – Saturday

9:00 AM – 9:00 PM

Sunday

10:00 AM – 7:00 PM

Constructions School

Marvin Kelley, Business Relation Representative

(704)332-0313

- Job resources and training in IT, construction trades, and general employment skills.
- Additional services offered: interview attire, transportation, food, and connections to other community resources.
- Credentials: OSHA, Forklift, NCCER

Central Piedmont Community College (CPCC)

<https://www.cpcc.edu/>

Contact(s):

Sheena Ashley, Director of Career Development

HRD NextGen

(704)330-2722 ext. 3885

Sheena.ashley@cpcc.edu

Sondra Hines, Program Coordinator

Pathways to Career NextGen

(704)330-2722 ext. 3886

Sondra.hines@cpcc.edu

Kelvin Thompson, Director

Single Stop

(704)330-2722 ext. 3734

Kelvin.thompson@cpcc.edu

Wayne Hall, Corporate Learning Advisor

Wayne.hall@cpcc.edu

- Associates Degree granting institution.
- Programs and certifications in 12 career fields with more than 55 professional pathways to prepare for next steps.
- Customized curriculum available.

University of North Carolina at Charlotte – Continuing Education

Asher Haines, Director

(704)687-8693

Ahaines3@uncc.edu

- Professional development classes and certificate programs in the fields of business, law, management, human resources, accounting, engineering, paralegal, information technology, project management, event planning, and exam preparation.
- Youth programs.
- Reading skills programs.
- Exam prep for high school students preparing for college.
- Technology boot camps.

FINANCIAL

NC Hero's Program

<http://www.ncheroes.org/>

PO Box 652, Pineville, NC 28134

Phone: (888)777-0955

- Financial assistance for men and women specifically from North Carolina or those serving at one of North Carolina's military installations.
- Support is centered on hardships that men, women or their families may be enduring as a direct result of their service overseas.

Commonwealth Charlotte

GOODWILL OPPORTUNITY CAMPUS

5301 Wilkinson Boulevard, Charlotte, NC 28208

Phone: (980)636-1262

- Financial education: bank access (free checking account) and loans to individuals with credit scores under 500.

CPCC Single Stop

singlestop@cpcc.edu

Central Campus hours:

Monday – Thursday

8:30 – 5:00 PM

Friday

8:30 – 4:00PM

- Services for students.
- Free tax preparation and counseling.
- Financial literacy – Keys to financial success.

United Way 211

<http://www.nc211.org/find-help>

- Emergency assistance phone line for human resources in the Greater Charlotte community.

Crisis Assistance Ministry

<https://www.crisisassistance.org/programs/basic-needs/>

500-A Spratt Street, Charlotte, NC 28206

Phone: (704)371-3001

- Economic mobility programs that assist with financial security and opportunities.
- Families work with caseworkers 1:1 an hour every week for 3 months on finances, goal setting, and housing. Must be enrolled with basic needs caseworker.
- Emergency rent/utility assistance.

Self Help Credit Union

<https://www.self-help.org/what-we-do/we-lend/to-individuals>

1065 Providence Road, Charlotte, NC

Phone: (704)554-7201

- Lending to underserved populations, non-profits, and small businesses.
- Financial services – checking accounts, low-interest loans, and debt services/counseling.

Community Links

<https://communitylinknc.org/who/>

601 E. 5th Street, Suite 220, Charlotte, NC 28202

Phone: (704)943-9490

Contact:

Marsha Clark, Financial and Housing Counselor

(704)367-2740

- Homeless to housing.
- Homeownership and financial literacy programs.
- VITA free tax preparation program.

Bank of America

Better Money Habits

<https://bettermoneyhabits.bankofamerica.com/en>

Contact:

Patricia Albritton

Patricia.albritton@bankofamerica.com

- Free online financial education and planning.

State Farm

Financial Services Program

<https://www.statefarm.com/finances>

- Assistance with finances, banking, car/home loans, retirement, education savings, life insurance, annuities, mutual funds, and small business.

FOOD ASSISTANCE

Crisis Assistance Ministry

www.crisisassistance.org/programs/basic-needs/

500-A Spratt Street, Charlotte, NC 28206

Phone: (704)371-3001

- Referrals to local food providers and access to emergency pantry.

Loaves & Fishes

648 Griffith Road, Suite B, Charlotte, NC 28217

List of Pantries in Charlotte:

<https://loavesandfishes.org/food-pantries/>

Contact:

Tina Postel, Executive Director

contact@loavesandfishes.org

- Provides up to 2 weeks-worth of groceries for short-term crisis.

CPCC Single Stop

Campus Food Pantries

Central Campus Hours:

Monday – Thursday

8:30 – 5:00 PM

Friday

8:30 – 4:00 PM

Contact:

Dena.shonts@cpcc.edu

Phone: (704)330-6435

- 2 days' worth of emergency food.
- Resources available to students and veterans.

The Bulb

Contact:

Alisha Pruett, Founder

info@thebulbgallery.org

Phone: (980)224-3974

- Mobile market providing produce and education to 30 out of the 60 food desert neighborhoods per month.
- Mobile market schedule:
<https://www.thebulbgallery.org/main-st>

Urban Ministry Center

945 North College Street, Charlotte, NC 28206

Hours:

365 Days per year

11:15 AM – 12:15 PM

Phone: (704)347-0278

info@urbanministrycenter.org

- Soup kitchen open for lunch to ALL.
- Other services hours: Monday – Friday 8:30 – 4:00 PM
Sign-up hours for other services: 8:30 – 11:30 AM
Other services are just for the homeless and include:
Showers
Laundry
Telephone & Mail
Nurse (Monday, Thursday)
Dental Van (2nd Friday)
- Transportation to DSS, DMV, SS, and clinics
- Counseling (ID or prescription assistance, food and other referrals)
- Support groups (grief, women's)
- SABER (Substance Abuse Education and Recovery) – 9-month program for homeless men that provides housing and therapy while staying substance free and committing to change. Three-months of intensive outpatient treatment followed by six months of continuing care.

Contact(s):

Pastor Masicano

Marilyn Furman, Co-Clinical Director

mfurman@urbanministrycenter.org

Courtney Fowlkes, Co-Clinical Director

cfowlkes@urbanministrycenter.org

GENERAL SERVICES

Aunt Bertha

The Social Care Network

<https://www.auntbertha.com>

- Search engine for free or reduced cost services like medical care, food, job training, and more.

NCCare360

<https://www.ncdhhs.gov/about/department-initiatives/healthy-opportunities/nccare360>

Statewide coordinated network connecting social services and healthcare via tech platform for referral services.

- Statewide resource directory powered by NC2-1-1 that includes a call center with dedicated navigators, a data team verifying resources, and text and chat capabilities.
- Shared technology platform powered by Unite Us that enables health and human services providers to send and receive electronic referrals, seamlessly communicate in real-time, securely share client information, and track outcomes.
- Community engagement team powered by Unite Us working with community-based organizations, social service agencies, health systems, independent providers, community members to create a statewide coordinated care network.

Mayors Youth Employment Program (MYEP)

<https://charlottenc.gov/Mayor/Youth/MYEP/>

Contact(s):

Andrew Knoblich, Career Pathways Specialist
(704)353-0486

Andrew.knoblich@charlottenc.gov

Tiffany Johnson, Out of School Time Specialist
(704)336-1258

Tiffany.johnson@charlottenc.gov

Registration Information:

<https://charlottenc.gov/Mayor/Youth/MYEP/Pages/Process>

- Summer internship program providing opportunities for youth to explore careers in the public, private, or non-profit sector employers in Mecklenburg County.

HEALTH SERVICES

Atrium Carolinas Medical Center (CMC)

1000 Blythe Blvd., Charlotte, NC 28203

Phone: (704)355-2000

- Level 1 trauma center.
- Accepts insurance and offers sliding pay scale.

Camino Clinic (formerly Bethesda Health Center)

<http://www.caminocommunitycenter.org/>

133 Stetson Drive, Charlotte NC 28262

Patient Phone: (704)596-5606

Business Phone: (704)596-5606

Hours:

Monday – Friday

8:00 – 5:00 PM

Walk-in hours:

9:00 – 1:00 PM

- Primary care service for adults and children.
- Chronic disease management (diabetes, hypertension and cholesterol).
- Health education.
- Mental health services.
- Lab services.
- Ultrasound and EKG.
- Household income less than or equal to 200% of the Federal Poverty Level.
- Not have or qualify for Medicare, Medicaid, or private insurance.
- Mecklenburg County residents.
- \$15 donation for office visits for those that have qualified.

CARE Ring

<https://www.careringnc.com/>

601 E. 5th Street, Suite 140, Charlotte, NC 28202

Phone: (704)375-0172

Hours:

Monday – Friday

8:00 – 5:00 PM

Closed 12:00 – 1:00 PM

- Physicals, adult immunization, lab tests, chronic disease management, TB PPD/TB tests, well-woman physical with gynecological exam, Depo-Provera injection.
- Must make appointment, payment due at time of service, insurance is not accepted.
- Bilingual staff and forms.

Catholic Charities

<https://www.ccdoc.org/en/>

1123 S. Church Street, Charlotte, NC 28203

Phone: (704)370-3262

- Supports with pregnancy and adoption.

Charlotte Area Health Clinic

CHCC University, 8401 Medical Plaza Drive, Suite 300, Charlotte, NC 28262

Phone: (704)316-6561

Hours:

Monday – Thursday

7:30 – 5:00 PM

CHCC West, 5301 Wilkinson Blvd., (Goodwill Industries), Charlotte, NC 28208

Phone: (704)316-6561

Hours:

8:00 – 5:00 PM

Dental

Phone: (704)384-1523

Hours:

Monday – Thursday

8:30 – 4:40 PM

Friday

8:30 – 2:30 PM

CPCC Single Stop

<https://www.cpcc.edu/student-experience/student-support/single-stop>

Contact(s):

Kelvin Thompson, Director

Kelvin.thompson@cpcc.edu

Phone: (704)330-2722 ext. 3734

Hours:

Monday – Thursday

8:30 – 5:00 PM

Friday

8:30 – 4:00 PM

- Healthcare navigator available through Charlotte Center for Legal Advocacy.

CW Williams Community Health Center

<https://www.cwwilliams.org/>

3333 Wilkinson Blvd., Charlotte, NC 28208

Phone: (704)393-7720

Hours:

Monday, Tuesday, Thursday

8:15 – 8:00 PM

Wednesday

8:15 – 6:00 PM

Friday

8:15 – 1:00 PM

Saturday

8:30 – 1:00 PM

- Sliding fee scale for services that include:
Medical | Dental | Behavioral Health | Pharmaceutical | Community Outreach | Non-Emergency Medical | Transport

Gaffney Health Services (Mary Gaffney)

<https://www.gaffneyforlife.com/our-story>

Information@gaffneyhealthservices.com

4925 Albemarle Road, Charlotte, NC 28205

Phone: (704)566-6332

Hours:

Monday, Tuesday, Wednesday, Friday

9:00 – 5:00 PM

Thursday

10:00 – 4:00 PM

- All insurance providers accepted.
- No sliding scale for those without insurance, flat rate of \$150 for comprehensive assessment.

Hope Haven, Inc.

<http://www.hopehaveninc.org/>

3815 N. Tryon Street, Charlotte, N C28206 (Substance free recovery campus)

Phone: (704)372-8809

Contact(s):

Trecia Scott, Clinical Intake & Admin. Specialist

(704)372-8809 ext. 260

tscott@hopehaveninc.org

Dilworth – Men’s Permanent Housing Facility

University City – Women’s Permanent Housing Facility

Concord – Men’s Transitional Housing Facility

- Drug – Alcohol rehabilitation for individuals and their families.

InnerVision

<http://www.innervisionnc.org/>

Uptown

415 E. 4th Street, Charlotte, NC 28202

Phone: (704)337-5042

Hours:

Monday – Friday

8:00 – 5:00 PM

Walk-ins Welcome

- One-stop recovery and employment enter for those with trauma, mental health, and addiction challenges.

Charlottetown Terrance

1000 Baxter Street, Charlotte, NC 28204

Phone: (704)377-5042

Hours:

Monday – Friday

8:00 – 5:00 PM

Behavioral Health Services for Residents of CHA

Matthews Free Medical Clinic (MFMC)

<https://matthewsfmc.org/>

196 S. Trade Street, Charlotte, NC 28105

Phone: (704)841-8882 ext. 100

Hours:

Monday – Thursday

8:30 – 4:00 PM

Lab Hours:

Monday and Thursday

8:30 – 12:00 PM

Friday

8:30 – 1:00 PM

- Free quality healthcare to low-income, uninsured patients in Mecklenburg and Union Counties.
- Appointments only.
- Must go through new patient screening to verify residential and financial requirements before being seen by a provider.
- Requirements:
 - Attend new patient screening
 - Live in Mecklenburg or Union for 3 months
 - 14-64 years old
 - Not have Medicaid, Medicare, VA, or private insurance
 - Be at 200% below the current Federal poverty guideline

Med Assist Free Pharmacy Program

<https://medassist.org/over-the-counter-medicine-free-store/>

4428 Taggart Creek Road, Suite 101, Charlotte, NC 28208

Phone: (704)536-1790

Pharmacy Line: (704)943-9639

Fax: (704)536-9865

Pharmacy Hours:

Monday – Friday

8:00 – 4:30 PM

OTC Free Store Hours:

Monday, Wednesday, Friday

10:00 – 4:00 PM

- Free prescription medication for low-income, uninsured residents who do not already qualify for Medicaid, Medicare, VA, or private insurance.
- Enroll online, via fax or mail with supporting documentation.

Novant Michael Jordan Family Medical Clinic

<https://www.nhmichaeljordanclinic.org/>

3149 Freedom Drive, Charlotte, NC 28208

Phone: (980)302-9405

Hours:

Monday – Friday

8:00 – 5:00 PM

- Same day appointments available.
- Services include:
Annual wellness visits | Sick-child visits | Immunizations for adults and children | School, camp and sports physicals | Ear washes | Treatment for minor injuries and illness | Management of chronic illnesses | STD testing | Minor procedures | Women’s health services | Hearing and vision screenings | EKG’s | Spirometry | On-site lab tests and x-rays

Smith Family Wellness Center

<http://www.smithfamilywellnesscenter.com/>

info@smithfamilywellnesscenter.com

3622 Central Avenue, Charlotte, NC 28205

Phone: (704)910-5810

Hours:

Monday – Friday

9:00 – 5:00 PM

Medical Clinic Appointments:

Monday – Thursday

Friday

9:00 – 4:30 PM

9:00 – 12:00 PM

- Zumba classes every Monday night at 7:00 PM and Tuesday morning at 10:00 AM at 3646 Central Ave.
- Medical, dental, counseling, vision, and Zumba classes
- Medical clinic by appointment only
- First 2 Zumba classes free then \$3 every additional class

HOUSING

A Way Home, Foundations for the Carolinas

<https://www.fftc.org/AYayHome>

220 N. Tryon Street, Charlotte, NC 28202

Phone: (704)973-4500

- Assists at-risk families for up to 2 years.
- Subsidize rent in market-rate apartments.
- Increase long-term economic independence.

Charlotte Family Housing

intake@charlottefamilyhousing.org

2410 The Plaza, Charlotte, NC 28205

Application information line: (704)335-5488

Contact: Ashley Pharr

- Temporary shelter and assists in attaining transitional housing.
- Connects to social workers and community partners to provide holistic wrap around services.
- Applications accepted in person at the Plaza Place location.

InLivian Housing Defined (formerly CHA)

225 N Clarkson Street, Suite D, Charlotte, NC 28202

Contact(s):

Christopher Campbell
(704)336-8555

chriscampbell@cha-nc.org

Bobby Evans, Housing Choice Voucher Case Manager
(704)336-5277

bevans@cha-nc.org

- Housing opportunities for low to median income families that partner with other supportive services to serve the whole person.

Charlotte Mecklenburg Housing Partnership

info@cmhp.org

4601 Charlotte Park Drive, Suite 350, Charlotte, NC 28217

Phone: (704)342-0933

- Assistance with housing program selection and education in regard to buying a home.

Community Link

<https://www.communitylink.org/who/>

601 E. 5th Street, Suite 220, Charlotte, NC 28202

Phone: (704)943-9490 | (800)977-1969

- Homeless to housing.
- Homeownership and financial literacy programs.

Elon Homes

<https://www.elonhomes.org/community-based-family-foster-care/>

617 North Summit Ave., Charlotte, NC 28216

Phone: (704)369-2500

Contact(s):

April Rainer, Director

Phone: (704)688-2954 or (704)930-9386

April.rainer@elonhomes.org

- Housing for those who have aged out of foster care (18-21 years old).
- Must qualify for a voluntary placement agreement (VFA only).
- Range of services to support transition to independent living.

The Harvest Center

<https://theharvestcenter.org/>

5415 Airport Drive, Charlotte, NC 28208

Phone: (704)335-1616

Contact(s):

Danielle Brown

- Faith-based organization structured to support the homeless with stability through transitional programming.
- CLT Passport 12 to 18-month Program includes:
Eight Dimensions of Wellness

Housing for Heroes – City of Charlotte Program

Call 311

- Assists civil servants (law enforcement, firefighters, first responders, school teachers) in Charlotte with up to 30,000 down payment assistance for homes in Mecklenburg County.
- Must have household incomes of 80.01%-110% of area median income.

LIEAP – Low Income Energy Assistance Program

Mecklenburg County Department of Social Services

<https://www.mecknc.gov/dss/admin/Pages/Low-Income-Energy-Assistance-Program.aspx>

Valerie C. Woodard Center

3205 Freedom Drive, Suite 1800, Charlotte, NC

Hours:

Monday – Friday

8:00 -5:00 PM

Phone: (704)336-3000

- Assists low-income households with immediate energy needs.

Veterans Path Up

info@verteranspathup.org

6420 Rea Road, Suite A1-340, Charlotte, NC 28277

Phone: (980)221-9513

- Affordable housing for veterans.

YWCA Central Carolinas

<https://ywcacentralcarolinas.org/>

4320 Park Rd., Charlotte, NC 28209

Phone: (704)525-5570

Contact(s): Kenya Henderson

Hours:

Monday – Thursday

5:45 AM – 9:00 PM

Saturday

8:00 AM – 5:00 PM

Sunday

1:00 PM – 5:00 PM

Missionary House

1625 Glenn Street, Charlotte, NC

Phone: (704)531-2943

- Housing for expectant mothers.

LEGAL | ADVOCACY

Legal Aid of NC/CRC

<http://www.legalaidnc.org/>

1431 Elizabeth Avenue, Charlotte, NC 28204 (to apply in-person)

Apply by Phone: (866)219-5262

Other calls: (704)971-2621

Fax: (704)971-0180

- Free legal help to low-income North Carolinians in civil cases involving basic human needs like safety, shelter, income, and more.
- No criminal cases.

Council for Children’s Rights

gethelp@cfcrights.org

Phone: (704)943-9609

- Legal services and advocacy for children in the areas of child welfare, custody, delinquency, mental health, and special education.

Charlotte Center of Legal Advocacy

<https://charlottelegaladvocacy.org/>

1431 Elizabeth Avenue, Charlotte, NC 28204

Phone: (704)376-1600

Fax: (704)376-8627

CPCC SingleStop Contact:

Lasheika Harden (704)330-6435

Help Lines:

Mecklenburg County
(704)376-1600

Outside Mecklenburg County
(800)438-1254

Linea de Espanol
(800)247-1931

Legal Services for Elderly
(704)334-0400

Veterans Legal Services
(704)808-4144

Health Insurance Navigator
(855)733-3711

- Assists with access to basic needs supporting stability and economic mobility.

PET CARE

Animal Care and Control (CMPD)

<https://charlottenc.gov/AnimalsCMPD/>

8315 Byrum Drive, Charlotte, NC 28217

Phone: (704)336-7600

- Free spay and neuter clinics.

Humane Society

<https://humanesocietyofcharlotte.org/>

2700 Toomey Avenue, Charlotte, NC 28203

Phone: (704)377-0534

Hours:

Shelters are open daily

11:00 AM – 5:00 PM

Food pantry for pets in need and low-cost vaccination clinic

Every Wednesday and last Saturday of each month at the HSC Spay/Neuter Clinic

Critter care Saturdays

- Microchip \$15
- Rear detached declaw removal \$15
- 1-year rabies vaccine \$10
- 3-year rabies vaccine (must have proof of prior rabies vaccination) \$25
- Canine distemper/parvo vaccine (DHPP) \$15
- Canine Bordetella vaccine (kennel cough) \$15
- Canine heartworm testing \$20
- Feline distemper vaccine (FVRCP) \$15
- Feline leukemia vaccine \$15
- Feline leukemia and FIV test \$30
- Nail trimming \$5
- Retained baby teeth extraction \$10 per tooth
- Deworming \$5 - \$9 (based on weight)
- Variety of preventative medication (flea | tick | heartworm)

TRANSPORTATION

CATS

<https://charlottenc.gov/cats/bus/routes/Pages/default.aspx>

600 E. 4th Street, Charlotte, NC 28202

Phone: (704)336-7433

- CMS students receive 50% off CATS transit passes, City employees receive a discount on transit passes.

Unified Workforce Development of Mecklenburg County

Valerie C. Woodard Center

3205 Freedom Drive, Charlotte, NC

Contact(s):

Erick Ortega, Senior Social Services Manager

(980)314-7506

Erik.ortega@mecklenburgcountync.gov

Tamera Aquilera, Job Developer

(980)314-6724

Tanamra.aguilera@mecklenburgcountync.gov